

**Subject :-Pre- Bid clarifications for Open Tender NMRC/2024-25/F-118(IV)/Insurance/365- “INSURANCE OF ASSETS & PROPERTIES INCLUDING TRAINS AND OTHER LIABILITIES INSTALLED AT THE SECTIONS/INSTALLATIONS INCLUDING MAINTENANCE DEPOT AND ADMINISTRATIVE BUILDING AND OTHER LOCATIONS OF NOIDA METRORAIL CORPORATION LIMITED ”with some modifications based on queries and requests**

**E-Tender No:- NMRC/2025-26/F-118(V)/Insurance/365**

**Pre bid Meeting Held on :- 28<sup>th</sup> February, 2025 at NMRC Head Office, Bloc-III, 3<sup>rd</sup> Floor, Ganga Shopping Complex, Sec-29, Noida**

<b>SBI General Insurance Company Limited</b>	
<b>Participant Query</b>	<b>Clarification by NMRC</b>
1. As Locomotive/rolling stock not covered therefore kindly delete this requirement from tender. But locomotive is covered for SAT proposal.	The Locomotive/rolling stock is covered in SAT policy. It is not covered in STFI Policy and it is deleted and corrigendum is issued.
2. Also please delete pt 24 “cover for railway locomotive & wagon incl railway track 5cr	It will be deleted and corrigendum in this respect is issued.
3. Margin clause can be offered upto 5 cr not 5% of SI.	No Change in RFP
4. Kindly delete these addon’s from tender i.e. Resilient repair clause, spoilage material & machinery, damage cover, Molten material spillage clause.	The pointed addon’s stands deleted and corrigendum in this respect is issued.
5. Claim details missing from tender for the year 2024-25.	During the running financial year there is only one claim of theft recently lodged with the existing insurer involving amount of Rs30k approx/-
6. Sum Insured breakup required i.e office/staff qtr, offices, metro station, etc.	Attached as Annexure-A
7. Burglary claims in current year are under SCP policy.	There is no claim under SCP policy
8. Post Loss measures taken to avoid regular burglary claims	The CCTV systems are available on major locations and the number of LED search lights has increased.

Date- 05.03.2025

Place- Noida





TATA AIG General Insurance Company Limited	
Participant Query	Clarification by NMRC
1. Sum Insured bifurcation for metro stations, depot, staff quarters, head office and other locations of NMRC.	Attached as Annexure-A
2. Premium vs Claim details for last 3 years for all policies separately to arrive at policy LR.	The premium details can not be made public but the claim details for last 3 years are already provided in RFP. During the running financial year there is only one claim of theft recently lodged with the existing insurer involving amount of Rs30k approx/-
3. Post Loss measures taken by the insured to prevent future losses along with current status of the claim.	The CCTV systems are available on major locations and the number of LED search lights has increased.
4. Projected Turnover	Projected Turnover from operations for the running financial year is approx. 87cr.
5. Loss history for past 5 years, if there are any losses please share below: <ul style="list-style-type: none"> <li>• Claim incident brief</li> <li>• Root cause</li> <li>• Status of the claim</li> <li>• Preventive measures taken post claim</li> </ul>	The details are already provided in RFP and preventive measures details are provided in point number 3 above.

Date- 05.03.2025

Place- Noida

*Anupama*  
GM/Finance

